



भारतीय रिज़र्व बैंक
RESERVE BANK OF INDIA

वेबसाइट : www.rbi.org.in/hindi

Website : www.rbi.org.in

इ-मेल email: helpdoc@rbi.org.in

संचार विभाग, केंद्रीय कार्यालय, एस.बी.एस.मार्ग, मुंबई-400001

DEPARTMENT OF COMMUNICATION, Central Office, S.B.S.Marg, Mumbai-400001

फोन/Phone: 91 22 2266 0502 फैक्स/Fax: 91 22 22660358

April 11, 2015

RBI cautions on 'All Bank Balance Enquiry' App

It has come to the notice of the Reserve Bank of India that an app (application) is doing rounds on WhatsApp purportedly to facilitate checking of balance in customers' bank accounts. The application has an RBI logo with the title 'All Bank Balance Enquiry No' and has listed several banks with either a mobile number or call centre number.

The Reserve Bank wishes to clarify that it has not developed any such application. Members of public are, therefore, advised to use the application, if at all, at their own risk.

Press Release : 2014-2015/2148

Alpana Killawala
Principal Chief General Manager

Related Press Releases	
Jan 01, 2015	RBI cautions Public against Multi Level Marketing Activities
Nov 21, 2014	Credit Card in the name of RBI : RBI cautions Once More about the Newest Kind of Fraud perpetrated in its Name
May 26, 2014	RBI warns about Fake Website in its Name
Oct 15, 2012	RBI cautions Public Not to respond to Phishing Mail sent in its Name
Sep 14, 2012	Do not respond to Mails asking for your Internet Banking Account Details : RBI Cautions Public
Feb 06, 2012	RBI cautions Public Once Again against Fictitious Offers
Jan 10, 2012	Complain to Local Police/Cyber Crime Authorities against Fictitious Offers of Money from Abroad
Apr 05, 2011	RBI Never asks for Your Bank Account Details